

INTRODUCTION TO QUESTIONS

In July 2016, the city of Albion issued a request for proposals (RFP) for refuse collection within the city of Albion. The pricing and information provided to the city through the proposal process adhered to the pricing and requested information criteria within the RFP. Therefore, criteria such as:

- Account holds when away from the city;
- Discounts for various groups;
- Opting into and out of service; and
- Bulk item collection;

were not included in the pricing provided to the city through the RFP process. Below are further details about the submitted questions (grouped by similar topics).

QUESTIONS RELATED TO ACCOUNT HOLDS

1. Some residents go to “sunny climates” during winter months. Will they be billed or obligated to pay for service they are not using?
2. Can there be any accommodation for residents that are out of town or the country for an extended period of time?

RESPONSE: The pricing submitted in the RFP was not based on households placing their service on hold, therefore, we cannot offer account holds.

QUESTIONS RELATED TO DISCOUNTS

1. Will the single hauler program include senior and/or veteran discounts?
2. We have had several inquiries on if there can be any discounts for:
 - a. Senior citizens/disabled
 - b. Veterans
 - c. Low Volume user
3. Can residents prepay for the year and receive a discounted price?

RESPONSE: Pricing submitted was based on the RFP pricing requirements which did not differentiate household type and requested the best possible price for all households as a whole. Granger cannot offer any senior, veteran, disabled, low-volume, pre-payment, or similar discounts in addition to the prices submitted.

QUESTIONS RELATED TO OPTING OUT OF SERVICE, OPTING INTO SERVICE, OR SIMILAR

1. Is there an opt-out option? If I want to dispose of my own leaves since this is the primary reason for considering this matter?
2. For individual residents, Is there any opportunity to “opt-out” of the yard waste service?
3. For individual residents, is there any opportunity to “opt-out” of the residential trash service?
4. For individual residents, is there any opportunity to “opt-in” to the recycling service?
5. Some residents (single, widowed) utilize “shared” trash service or do not need trash service at all. How will they be affected?

RESPONSE: Pricing submitted was based on the RFP pricing requirements which do not assume opting in or out of service. Granger’s pricing was based on all households participating in trash and yard waste service. Additionally, recycling proposal included in the RFP by Granger requires all households to participate. Residents cannot opt in to recycling only. Finally, households sharing services would not be allowed in the proposal submitted.

QUESTIONS RELATED TO BULK ITEMS

1. How will large items, i.e. couches, washing machines be handled?
2. What is the arrangement for the pickup of large items (refrigerator, furniture, etc.)? Is there any additional charge?
3. Will you provide pickup service for inoperable vehicles?

RESPONSE: Bulk item collection was excluded from the services provided in the proposal due to bulk items being prohibited from being placed at the street-side for collection. The pricing in Granger’s proposal does not include bulk item pick up. However, the city does provide clean ups where bulk items can be disposed of properly. Granger does not collect abandoned or inoperable vehicles.

QUESTIONS RELATED TO GENERAL INFORMATION, SERVICE INFORMATION, OR ESTIMATES

1. Is there an estimate of the number of residential households that will be serviced in Albion?

RESPONSE: The city provided an approximate count of households within the city of 2,401.

2. If there an option to use a container instead of the bags for yard waste? What would be the cost for the container?

RESPONSE: Residents should use compostable, paper yard waste bags for this service. Should the resident use a store-purchased container, Granger will not be responsible for damage to the container.

3. Do you have an estimate of what will be the total (monthly) charges to the City for:

- a. Municipal Refuse Services
- b. Annual Festival/Events
- c. Annual Clean Up

RESPONSE:

- a. Municipal Refuse Services = approximately \$413.10 per month
- b. Annual Festival/Events = approximately \$200 to \$300 per event
- c. Annual Clean Up = approximately \$6,500 per event